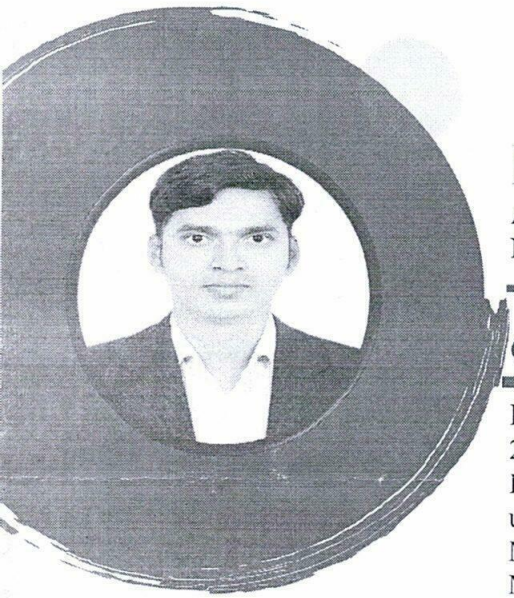


# Md. Nahid Mia

Assistant Professor, Department of Management
National University, Bangladesh

## Career Summary

I have been actively involved in teaching, training, and research since 2013, working with both public and private universities. Over the years, I have taught more than 15 business management courses at both undergraduate and postgraduate levels, with a primary focus on Management, Human Resource Management, Supply Chain Management, and Total Quality Management. In addition to my teaching responsibilities, I have supervised numerous research students and conducted several training sessions in areas such as Business Management, Pedagogy, and Information and Communication Technology (ICT). I have also published research in reputable academic journals and presented my findings at various academic conferences.

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## Education

1. **2022-23:** Master of Arts in Education from University of Nottingham Malaysia
2. **2018:** Diploma in Social Compliance from Bangladesh Institute of Management (BIM)
3. **2017:** PGD in Industrial Management from Bangladesh Institute of Management (BIM)
4. **2010:** MBA in Human Resource Management from agannath University, Dhaka
5. **2005-2009:** BBA in Management from Jagannath University, Dhaka
6. **2003-2004:** HSC in Business Studies from Chittagong Board
7. **2001-2002:** SSC in Business Studies from Chittagong Board

## Thesis

1. **MA (Education):** Attitudes of Learners on learning through Brainstorming and Group Work: A Study at a Tertiary-level University of Gazipur

## Publications

1. Measurement of Job Satisfaction of Government Bankers: An Empirical Study on Sonali Bank Ltd. *Management Development Journal, BIM,* 31(01): 77-98.
2. Measurement of Training Effectiveness: An Empirical Study on National University Teachers' Training Programme. *BUP Journal,* 5 (2): 59-79.
3. Customer Relationship Management Practices in Private Medical Hospitals of Bangladesh. *BUP Journal,* 6 (1): 110-126.
4. Health, Hygiene and Safety Scenario in Garments Industry: An Empirical Study on Some Selected Garments of Bangladesh. *Management Development Journal, BIM,* 32 (01): 57-82.
5. Human Resource Management (HRM) Practices in National University, Bangladesh. *Journal of Emerging Trends in Economics and Management Sciences (JETEMS)*, 11 (02), 30-39.
6. Evaluation of Customer Satisfaction with Different Service Encounters: A Study on Some Selected Super Shop of Dhaka City. *Journal of Business Studies)*, University of Jaffna, Sri Lanka, 7 (02), pp. 1-18.
7. Gender Difference in Attitudes of Learners towards Online Learning at Higher Education of Bangladesh. *National University Journal of Humanities, Social Science and Business,* Vol. 07 & 08 No. 02 & 01, pp. 1-22.
8. The Effects of COVID-19 and the Russia-Ukraine War on Inward Foreign Direct Investment. *International Research Journal of Economics and Management Studies*, 2(4), pp. 408-417.
9. Teachers' Attitudes toward Human Resource Management Practices in Colleges of Bangladesh: A Comparative Study. *Journal of Economics and Finance,* Vol. 12, No. 03, pp. 76-87.
10. Mia, M.N. (2024). Assessing Flipped Classroom Techniques for Business Management Education in Bangladesh. *OUSL Journal*, 19 (02), pp. 65-91. DOI: https://doi.org/10.4038/ouslj.v19i2.7664
11. Mia, M.N., Islam, S. M.M., & Islam, M.S. (2025). Challenges of Rural Entrepreneurship in the Cumilla District of Bangladesh. *OUSL Journal,* 20 (1), pp. 25-54. DOI: doi.org/10.4038/ouslj.v20i1.7685

## Conferences

1. Customer Relationship Management Practices in Private Medical Hospitals of Bangladesh. *J. D. Birla Management Conference-2018, Kolkata, India.*
2. Health, Hygiene & Safety Scenario in Garments Industry: An Empirical Study on Some Selected Garments of Bangladesh. *International Conference on Business & Management 2019, BRAC University, Bangladesh.*
3. Human Resources Management (HRM) Practices in National University, Bangladesh. *CBER-DIU 4th International Conference on Globalization, Entrepreneurship and Emerging Economies (ICGEEE)-2019, Daffodil International University, Dhaka, Bangladesh.*
4. Customer Service Encounter Satisfaction of Super Shop: A study on Dhaka City. *3rd Research Conference on Business Studies-2020, Organized by Faculty of Business Studies, Vavuniya Campus, University of Jaffna, Sri Lanka.*
5. Job satisfaction of College Teachers' in Tertiary Education: A Case on the Teachers' of Manikgonj District. *International Conference on Business and Economic Challenges (ICBEC)-2021*, Organized by Faculty of Business Studies, Hajee Mohammad Danesh Science & Technology University (HSTU), Bangladesh.
6. Application of TQM Principles in Tertiary Education: A Study on National University Affiliated Colleges of Mymensingh District. *1st International Conference on Management and Entrepreneurship-2022,* Organized by Faculty of Management Studies, The Open University of Sri Lanka.
7. Prospects and Challenges of Rural Entrepreneurship: A Study in the Cumilla District of Bangladesh. *2nd International Conference on Management and Entrepreneurship (ICOME)-2023.*

## Work Experiences

1. **2019 to till Date:** Assistant Professor at the Department of Management Studies, National University, Bangladesh ***(Study Leave)***
2. **2014 to 2019:** Lecturer at the Department of Management Studies, National University, Bangladesh

3. **2013 to 2014:** Lecturer at the HRM department of Bangladesh University
4. **2013:** Teaching Assistant at the HRM department of BGC Trust University, Chittagong

## Scholarship

1. College Education Development Project, Batch MT-7 for Master's Program
2. China Scholarship Council (CSC) –Type A for PhD Program (In Progress)

## Training

1. **2024:** Learning Management Systems (LMS) at National University Bangladesh
2. **2024:** Research Methods at National University Bangladesh
3. **2024:** Continuous Professional Development (CPD) on Pedagogy at National University, Bangladesh
4. **2024:** The Cyber Security Training at National University, Bangladesh
5. **2023:** Professional Training on Capacity Building of IQACs at Bangladesh Accreditation Council
6. **2023:** Teachers' Training on Google Workspace at Access Telecom (BD) Ltd. and Google
7. **2020:** Cloud Computing at Open Stack Bangladesh and Internet Society Bangladesh
8. **2018:** Faculty Development Program at J. D. Birla Management Institute, Kolkata, India
9. **2017:** Statistics with SPSS at Statistical Research Consultants Bangladesh
10. **2014:** Teaching Methods & Techniques at Bangladesh University
11. **2013:** Guide to Conduct Successful Presentation at Prothom- Alo Jobs.com

**Thanks**

26.8.25

**(Md. Nahid Mia)**